

## About CRISP

CRISP is established under Indo-German Cooperation agreement as an autonomous organisation of the Dept. of Technical Education and Skill Development, Govt. of M.P.

CRISP provides technical training and consultancy services for Industry Personnel, Government Officers, Faculties of academic and teaching institutions, Students and Jobseekers. CRISP is equipped with the state-of-the-art equipment and technology, latest software, qualified, trained and experienced trainers in the relevant fields.

CRISP has its head office in Bhopal and training centres at several national and international locations.

Other training programmes in Behavioural Science offered at CRISP are :

- Communication and Presentation Skills
- Enhancing positive attitude
- Training of Trainers
- Managerial effectiveness
- Motivating towards excellence
- Positive personality development
- Stress and Conflict Management (Self Hypnosis)
- Team building
- Managing self and motivation
- Leadership development programme
- Managing emotional intelligence
- Excellence through multiple intelligence



## Patron Clients of CRISP



### Contact :

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## Centre for Research and Industrial Staff Performance

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**CRISP**  
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## ACHIEVING EXCELLENCE



...unleashing the full potential of men & machines

## ACHIEVING EXCELLENCE



### Introduction of Course

Excellence is something which all organizations strive to achieve. The race for excellence is never ending and in order to win this race, organizations need the right set of employees who are committed and have a clear vision; these characteristics constitute the key ingredients for improving quality and productivity, reducing defects, increasing profitability and decreasing costs which ultimately lead to achieving organizational excellence.

Thus, to achieve a standard of excellence in organizational performance and in order to meet the challenges associated with the competitive business environment, a new set of knowledge, motive, behaviour and approach is needed, adding to which is the attitude of the person required for performing a task effectively.

We offer a well designed training programme for organizations who wish to train their personnel in acquiring the right kind of knowledge, approach and effort which is required to achieve excellence in their organization.

### Course Contents

- Micro-lab
- Dynamics of Achieving Excellence
- Self motivation
- Goal setting
- Team Motivation
- Leadership effectiveness
- Co-operation and competition

- Inter-personal Relation
- Creativity
- Conflict and Stress Management
- Time Management
- Action plan preparation

### Methodology

The programme consists of a mix of

- Structured and simulation exercises
- Lectures & presentations
- Demonstration & probing
- Interactive discussions & role plays
- Individual & group presentation

### Pre-requisite

- Professionals from all sectors.
- Individuals above 18 years of age.

### Duration

Full time: 5 working days (7 hours/day)

### Course Fee

**Residential** : Rs 19,000/- per participant  
(on twin sharing basis)

**Non-residential** : Rs. 15,000/- per participant

**On site** : Rs. 28,500/- per day (to and fro  
fare, accommodation extra)

**Service tax extra.**

### Mode of Payment

Cash or DD in favour of CRISP Society, payable at Bhopal.